

## Quality Assurance Analyst Job Description

The purpose of Software Testing and Quality Assurance is to provide the means and also the measures for testing all the aspects of a software solution, both functionally and technically, in order to meet the requirements and overall quality of the intended solution.

### Primary Responsibilities Include:

This person is responsible for creating an end-to-end test plan; executing the plan and managing all activities in the plan to ensure that all the objectives are met and that the solution works as expected. The solution should be tested in terms of functionality, performance, reliability, stability and compatibility with other legacy- and / or external systems.

To make sure that testing is well defined, planned and executed. The analyst does this by ensuring that every phase and feature of the software solution is tested and that any potential issue is identified and fixed before the product goes live.

The Automated Tester designs automated test scripts and deploys these scripts using automation software like Selenium, Test Rail, QuickTest Professional, Rational Functional Tester, SilkTest and VisualStudio Test Professional. Because test automation is not effective for all kinds of tests, the automated tester must make determinations as to what portion of the overall test will benefit from automation.

### Regular work will include

- Supervision of Software Testers
- Review of software requirements
- Preparation/review of test plans
- Preparation/review of test cases
- Execution of tests
- Reporting of defects
- Preparation of test reports

### Requirements Include:

Soft Skills

# FlyNava Technologies Private Limited

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- Clear communicator (written and verbal) – to ensure ability to write test plans and test cases. To communicate bugs to developers and other stakeholders
- Creative solving of technical problems – to ensure the ability translate technical requirements test plans
- Ability to focus on deadlines and deliverables – ensures the ability to find the bad defects and bugs quickly
- Ability to think abstract – to ensure ability to not conform to the norm. Norms do not find bugs quickly.

## Functional/Technical Skills

- Experiences in Quality Management Software and Processes
- Knowledge and experience in technical aspects of software solution being tested
- Business process understanding
- Awareness of retail, analytics and/or airline business knowledge preferred
- Knowledge of pricing concepts a definite plus

## Essential Job Functions

1. Receives training and performs duties in various testing areas and Customer Experience aspects for software
2. Research and support the Quality Assurance Products for highest levels of automation and quality assurance of FlyNava Products
3. Provide new and creative ideas to improve the software product and also the overall functioning of the startup.
4. Has to work closely & collaborate with, CEO / Solution Architects / Data Scientists / Global Product Managers and Senior Industry Consultants in a collaborative manner to support the growth of the Company
5. Management Executives will buddy for interns of the company and would directly manage, mentor and support the interns to deliver in line with set expectations.
6. Support the implementation and support of FlyNava products at customer site including support on testing and document customer requirements
7. Learns line and staff functions, operations, management viewpoints and company policies and practices that affect each phase of business.
8. Sets performance goals and objectives with management teams.
9. Monitors performance progress with management and key trainers.
10. Observes experienced workers to acquire knowledge of methods, procedures, and standards required for performance of departmental duties.

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11. Receives training in functions and operations of related departments to facilitate subsequent transferability between departments and to provide greater promotional opportunities.
12. Support management on corporate reviews with Advisory Boards and ensure that

## Other Duties

The job holder will also support the management in ensuring that HR Vision of FlyNava is implemented for the benefit of the employees.

While this job description is intended to be an accurate reflection of the requirements of the position, management reserves the right to add or remove duties when circumstances dictate.

## Minimum Requirements

1. Strong written, verbal, analytical and presentation skills.
2. Ability to interact effectively with a wide range of staff throughout the company.
3. Position requires proficiency in typical tools required for office productivity.

## Key Deliverables

1. Support the core team to complete development of Jupiter within the 1<sup>st</sup> year of operation.
2. Contribute to creation of a core team (8-10) for implementation and customer support services
3. Support preparation of management reports and overall reviews with clear and concise action plan for every month.
4. Direct contribution of people, policies and corporate promotion and marketing efforts
5. Maximum leverage of Advisory Board for resolving specific issues quickly